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## **BI Incorporated Commemorates 30 Years of Innovation** *Firm pioneered offender monitoring technology in criminal justice out*

**BOULDER, Colo.** – December 8, 2008 – BI Incorporated, one of the nation’s largest providers of offender monitoring technology, treatment and training services for local, state and federal correctional agencies, is celebrating its 30<sup>th</sup> anniversary. Formed in Boulder in 1978 as a small engineering and consulting firm researching and developing radio-frequency and identification technology, BI parlayed that knowledge to now support more than 1,000 correctional agencies throughout the United States, Puerto Rico and Guam, Canada and Europe.

During the first 10 years of operation, BI coupled its technical expertise with a series of strategic acquisitions in community corrections to quickly become a leader in a new industry within criminal justice. BI currently has 700+ employees in more than 40 locations. The firm supplies:

- Sophisticated offender location monitoring systems and services, such as GPS tracking systems for high-risk criminal offenders living in the community
- Reentry programs for parolees, probationers or pretrial service defendants in day reporting and training centers located in some of the most challenging neighborhoods in the nation.

“During its 30 years, BI has stayed focused on offender supervision and treatment for correctional agencies. We now have more than a dozen different offender monitoring technologies, and in the last decade we have expanded to provide treatment and training programs designed to reduce recidivism, save money, and enhance public safety,” commented Bruce Thacher, who recently took over as BI’s third president and CEO during the company’s 30-year history.

“We’ve been successful because we listen to our customers’ needs and commit the resources necessary to design, engineer, manufacture and test products and programs to meet those needs. We maintain high standards and control quality by keeping our research, design and manufacturing in Colorado,” Thacher added.

To support its offender monitoring technologies, BI operates a secure 24/7 monitoring center, called BI GuardCenter® in Anderson, Ind. Highly trained monitoring specialists at this call center provide technical support, customer service and a wide range of alert protocols to correctional agencies if offenders being monitored violate conditions of



release. On any given day, the GuardCenter monitors about 30,000 criminal offenders. Each month, the GuardCenter handles an average of 128,000 calls from probation or parole officers.

BI's manufacturing plant for hardware is located in Boulder. Its software development team is also located in Boulder. BI's manufacturing and service operations have earned ISO 9001 and ISO 9001:2000 certifications, quality standards that far exceed others in the industry.

In 1996, BI began acquiring and incorporating intensive supervision and treatment service providers. This expanded the company's continuum of customer solutions. Combined with BI's technology and infrastructure, BI provides reentry and community-based service offices throughout the United States, managing thousands of clients daily. Administering a unique blend of court-ordered compliance supervision, accountability technology, drug testing, case management and reporting, intensive supervision, and comprehensive treatment curriculums, these offices address issues such as substance abuse, conflict management, parenting, education and employment preparation.

"BI is a trusted partner in the corrections industry because we stand behind our products and services, and we have remained a steady presence in the industry. We are committed to providing solutions that work for our customers," Thacher continued. "There is a lot of pressure on our customers to do more with less, we understand that. Our commitment to innovation will continue to help our customers meet this constant demand."

**About BI Incorporated ([www.bi.com](http://www.bi.com))**

Established in 1978, BI Incorporated is the leading location monitoring technology and supervision company in community corrections today. BI has contracts with more than 1,000 governmental agencies nationwide, supporting them with a full continuum of offender monitoring technologies and community-based counseling, treatment services, and reentry programs for adult and juvenile offenders. BI's national monitoring center, owned and operated by BI, provides 24/7 expert support supervision services exclusively for governmental agencies. BI works closely with local public corrections officials to cost effectively reduce recidivism, promote public safety, and strengthen the communities it serves.

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